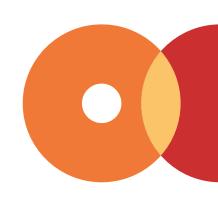
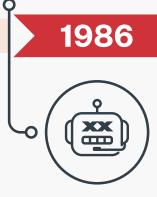


# Ooma







Predictive dialing technology paved the way for call centers to dial numbers automatically.

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#### 1991

The Telephone
Consumer Protection
Act of 1991 was
enacted to address
telemarketing calls
and practices.

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# 2003



The FTC set up a national Do-Not-Call registry letting consumers opt out of most telemarketing calls.

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## 2005

Autodialers hide their original number by spoofing caller ID so calls look like they're coming from a neighbor.

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### 2010



The Truth in Caller ID Act of 2009 makes spoofing illegal.

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# 2024



The FCC unanimously declares it illegal for robocallers to use voice cloning technology to scam consumers.

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## 2023

As of July 2023, the FTC collected more than \$394 million against illegal robocallers and Do Not Call violators in Operation Stop Scam Calls.

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#### 2021

The TRACED Act requires phone carriers to adopt protocols to ensure a caller ID matches their real phone number, not a spoofed number.

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## 2020

Robocall Revenge® answer bots waste time by making spammers think they're talking to real people.

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# 2017



Robokiller releases a smartphone app to block spam calls.

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