



CASE STUDY

POTS Replacement for Senior Living



Large Operator of Senior Care Facilities Gets 45-Day Notice of POTS Shutdown

The customer:

An operator of high-end senior care facilities with hundreds of locations across the United States and Canada.

The challenge:

The operator began investigating POTS replacement because of high costs and to consolidate to a single provider. The need suddenly became immediate when a legacy POTS provider sent a notice that 500 POTS lines would be shut down with just 45 days' notice!

The solution:

The operator's IT consultant was familiar with several POTS replacement solutions and helped the operator to select Ooma AirDial because of its powerful remote management, an essential feature for monitoring equipment across many locations. There are now 1,000 lines of AirDial across the operator's facilities, supporting fire alarms, building security systems, elevators and emergency phones, as well as fax machines at nursing stations.