

## A phone system that streamlines patient phone calls.



Whether you run one private practice or a group of clinics, you need to deliver a positive patient experience. Care providers, back-office staff, and scheduling staff need to be connected, responsive, and productive. A sophisticated, yet simple and affordable phone system will help you manage calls quickly, efficiently, and accurately so you can focus on providing quality patient care.



Ooma Office, the #1 rated business phone service, offers features that streamline patient calls to healthcare providers.

✓ **24 x 7 Virtual Receptionist directs calls, provides helpful information.**

If you are unable to answer the phone when engaged with patients or it's after business hours, Ooma's virtual receptionist greets callers and provides answers to common questions. Patients can easily reach the right department or staff member in multiple locations. Build menu options such as: Press 1 for business hours, Press 2 for directions, Press 3 to schedule an appointment. The system is flexible to fit your needs.

✓ **Never miss a business call when in or out of your office or clinic.**

Today, many care providers bounce between multiple offices and clinics. With Ooma's mobile app, you can be on the move and return patient calls during or after hours from your business number without using your personal number.

✓ **Simultaneously ring different staff members.**

With Ooma Office, you can create customized ring groups that simultaneously ring multiple team members. When time is of the essence, you reach the right people when minutes make all the difference.

✓ **Free toll-free and local numbers.**

Eliminate long distance charges on calls between office or clinic locations and provide a free 800 number for your back office and billing department.

### Vascular Associates

“ We currently have 45 lines of Ooma Office and are very happy. When our staff travels, they can get their messages from wherever they are. And you can just pick up the phone, call an extension [in another office location] and you are right there. ”

– **Julianne Dorcy**

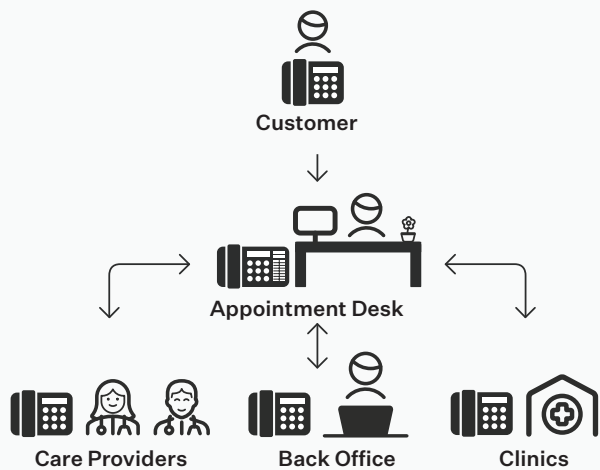
*Director of Operations Vascular Associate of Southern California*

### Hi Desert, PC / IT for Vascular Associates

“ They wanted one solution for all locations - where they could easily transfer calls - without a huge, expensive deployment. Ooma Office is ideal for when different nurses or administrators are working between locations. The virtual fax is critical for them to fax to hospitals and local practitioners...they can all fax at the same time with no waiting. ”

– **Johnny Dutto**

*Owner, Hi Desert PC Crew*



## Ooma enables healthcare organizations to serve patients faster.

When patients call to schedule appointments, request a call-back from a healthcare provider, or update prescription refills, it takes just seconds to park or transfer a call to the right staff members. You can deliver a smooth and efficient experience, which builds patient loyalty and referrals.

With Ooma Office, you get all the business phone features that are perfect for meeting the daily balancing act of managing your patients and your healthcare organization. You always get clear, flexible, reliable communications that save money at one or multiple offices.

**Ooma Office offers three service plans to meet a variety of business needs. Pricing is all-inclusive with no surprise add-ons or setup fees.**

		Most Popular	Best Value
	Ooma Office Essentials	Ooma Office Pro	Ooma Office Pro Plus
<b>Price Per User, Per Month</b>	<b>\$19.95*</b>	<b>\$24.95*</b>	<b>\$29.95*</b>
<b>Features</b>			
50+ Standard Features	•	•	•
Virtual Receptionist	•	•	•
Ring Groups	•	•	•
Music On Hold	•	•	•
One Toll-free Number	•	•	•
Digital Fax	•	•	•
Mobile App	•	•	•
Email Audio Attachments	•	•	•
Desktop App		•	•
Videoconferencing		•	•
Call Recording		•	•
Enhanced Call Blocking		•	•
Voicemail Transcription		•	•
Caller Info Match		•	•
Dynamic Caller ID		•	•
Google and Office 365 Integrations		•	•
Call Analytics		•	•
Call Queuing			•
Salesforce Integration			•
Hot Desking			•
Find Me, Follow Me			•

• Included

\*Applicable taxes and fees are not included.

Unlike other providers, Ooma pre-provisions each phone so when you receive them, all you need to do is plug them in, log in, and you are up and running.

Call 877-959-6662 to learn more and get started today.

