Deliver awesome guest and employee experiences with Ooma hospitality cloud solutions.

Ooma helps hotels elevate how they interact with guests from the booking experience to check-in and check-out. We help you deliver an exceptional, more modern experience that builds long-term guest and brand loyalty.

Reduce complexity by getting everything you need from one partner in a simple, turnkey package including:

Automated Guest Amenities

Cloud PBX Phone Systems

SIP Trunking

POTS Replacement

Reservation Center

Internet

Why Hundreds of Leading Hospitality Brands Choose Ooma

- Easy-to-manage VoIP hotel phone systems.
- All-inclusive monthly pricing eliminates varying month-to-month costs.

- Full-feature integration with 70+ Property Management Systems.
- Enterprise-grade 99.999% availability, security and reliability.

- Concierge white glove discovery, deployment and support.
- Trusted solutions and services backed by telephony and hospitality experts.

"We have used Ooma for over 4 years and have always found them to be a great solution for data and voice. We have incorporated them in almost every hotel we own and operate and happily recommend them to other management companies and businesses."

– Kunal Patel | IT Manager, IIG Hotels

Cloud PBX Phone Systems

Enjoy crystal-clear voice with unlimited calling in the United States, Canada and Mexico.
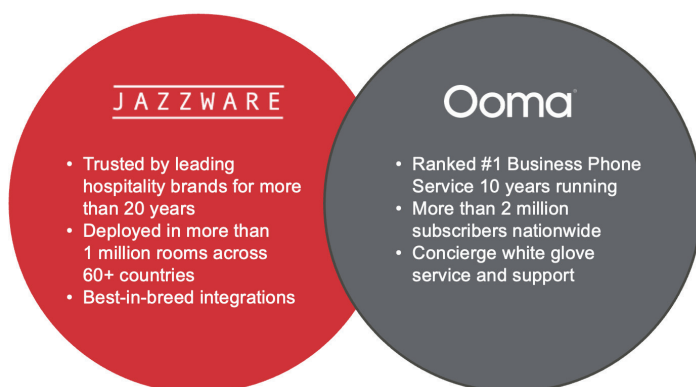
- **Cloud-based service** with all inclusive pricing and support from a single vendor.
- **Easy-to-use web portal** to make changes to your phone system like call routing and greetings.
- **Re-use your existing equipment and wiring.**
- **Never miss a call** with the Ooma mobile app or portable handset.
- **Keep improving** the guest and employee experience with modern call analytics.

Automated Guest Amenities

Increase revenue and brand loyalty by personalizing the guest experience.

- **Welcome VIP guests** and loyalty members with special messages and offers.
- I**nform guests of checkout procedures** before check-out.
- **Promote** property amenities and events.
- **Enable guest-centric wake-up call service** and voicemail management.
- **Notify guests of anticipated service impacts**, retract unread messages when issue is resolved.

Ooma and Jazzware Partnership Better Together

JAZZWARE
- Trusted by leading hospitality brands for more than 20 years
- Deployed in more than 1 million rooms across 60+ countries
- Best-in-breed integrations

Ooma
- Ranked #1 Business Phone Service 10 years running
- More than 2 million subscribers nationwide
- Concierge white glove service and support

POTS Replacement

Ooma AirDial enables organizations to save money, and keep using voice and alarm systems by migrating from copper wire phone lines to an intelligent all-in-one solution that runs on a wireless network.

- **Save up to 60%** on monthly phone bills.
- I**deal for fire alarm panels, elevator phones, blue light safety phones, pool phones, building entry systems, burglar alarms, fax machines** and more.
- **Built with the applicable compliance guidelines** of UL, NFPA 72, and ASME A17.1B in mind.
- **Manage all locations and devices** using intuitive web portal.
- **Get SMS and email alerts** should outages occur or when batteries are low.
- **Backup battery maintains service** for at least eight hours during an unforeseen power outage.

SIP Trunking

Get internal, inbound, outbound, local and long distance calling with advanced voice capabilities using internet and premises-based telephony equipment.

- **We partner directly with multiple carriers** as an Incumbent Local Exchange Carrier (ILEC), not as a reseller, so you always receive the best rates.
- **Quickly add new phone lines or modify phone service** without business disruptions or buying new hardware.
- **Interoperability** with all major native SIP trunk solutions and analog/digital PBX phone systems.
- **Automatic failover protection** helps ensure calls are never dropped due to natural disasters, power outages or ISP downtime.
- **E911 dialing capabilities enhance compliance** with regulations such as Kari's Law and RAY BAUM's Act.
- **Sophisticated, easy-to-configure call flows** empower administrators to route calls to the right employees and departments.